



MAHRATTA CHAMBER OF COMMERCE,
INDUSTRIES AND AGRICULTURE

MCCIA
ISO 9001 Organisation

MCCIA, Pimpri Chinchwad Bhosari Wing announces
One Day Workshop on

“Problem Solving Techniques”

Day & Date: Friday, 9th April 2010 **Timing:** 09.30 am to 05.00 pm
Venue: MCCIA, J 462, MIDC, Ganesh Nagar, Telco road, Bhosari, Pune 411 026

INTRODUCTION:

We encounter many problems in our business, Industrial and even in personal life. There is an urgent need to resolve these problems and issues in a manner they should not crop up again. Tools and Techniques are available in Quality Management for increasing effectiveness. Quite a few of these tools are directed towards Problem Solving. Technique is nothing but a formula, a method or a shortcut. When used properly it gives a reliable output in a short time. These tools and techniques can be used to solve problems in Manufacturing Industry, Service Industry or even in a personal life.

The purpose of this workshop is to enlighten the people about the creative way of attacking Problems. 7 Tools of Quality are known to all, building on the same base, some new tools are covered in this workshop so that a confidence is built up and mind-set is created to look for new ways of working. During the course, Short exercises will be taken for practice and there will be two group exercises with presentations to cover two techniques in detail.

CONTENTS:

- * Introduction to Tools and Techniques
- * Brainstorming Technique
- * Cause and Effect
- * Pareto Case Study group exercise, presentation
- * FMEA –How to prevent failures proactively
- * Matrix Method
- * Survey Tool, Smart design
- * Decision Tool-Tells you objectively which is best alternative.

MEDIUM: English, Hindi & Marathi.

ABOUT FACULTY: Mr. Shirang Gokhale

The course on Problem Solving Techniques will be conducted by Mr. Shirang Gokhale. Mr. Gokhale, a mechanical engineer by profession, worked for long time in Philips India, Bhosari, Pune. Retired 4 years back as chief of R & D, his main strength is Product design and Quality. He also has experience in Operation, Vendor development, and customer studies. His experience in continuous improvements was mainly supported by appropriate use of a variety of Tools and Techniques. He has therefore many actual working examples to explain these tools. Here he is giving us few basic tools and some new tools which are unique but very useful to help us solve problems.

FOR WHOM

This workshop is organized for Design, Quality and Production Engineers, Supervisors Managers or anybody interested to know about Problem Solving techniques.

FEES

MCCIA Members – Rs. 1200/- Others – Rs. 1500/-

(Inclusive of Study Material, Breakfast, Tea and Lunch)

Discount @ 10% for 3 or more participants from the same organization.

Registration Procedure:

Kindly send your nominations along with Cheque / Draft drawn in favour of '**Mahratta Chamber of Commerce, Industries and Agriculture**' on or before 5th April 2009 to:

Mangesh Kulkarni, mangeshk@mcciapune.com Mob: 93260 44962 or
Kishor Mandke, kishorm@mcciapune.com Mob: 98813 60124 or
Mandar Marathe, mandarm@mcciapune.com Mob: 98819 72139.

Limited Seats..! Rush your Entries..!

**MCCIA, Bhosari Office, J 462, MIDC Ganesh Nager, Telco Road
Bhosari, Pune 411 026.
Tel: 25709282 / 32605687 / 68105510**

This is an Awareness Programme organized in the Public Interest.